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Under authority of Sections 67-5003 and 39-5312, Idaho Code, the ICOA adopts the following rules. (7-1-98)

## TITLE AND SCOPE.

* 1. **Title**. These rules are titled IDAPA 15.01.02, “Rules Governing Adult Protective Services Programs.” (3-20-20)
  2. **Scope**. These rules relate to the authority and responsibilities of Providers to administer adult protective services. (3-20-20)

## -- 009. (RESERVED)

1. **DEFINITIONS.**

Any item not specifically defined below has the same meaning as those defined in Idaho Code or IDAPA 15.01.01, “15.01.01, “Rules Governing Senior Services and Older Americans Act Programs.” (3-20-20)

* 1. **Adult Protective Services (APS)**. Statutory protections safeguarding vulnerable adults through investigations of reports alleging abuse, neglect, self-neglect or exploitation, and arrangements for the provision of emergency, supportive, or preventative services necessary to reduce or eliminate risk of harm. (7-1-98)

* 1. 9-5302.

## -- 019. (RESERVED)

1. **POLICY STATEMENT.**

The ICOA is charged by statute to provide APS services to ensure the vulnerable adult population in Idaho is protected from abuse, neglect, and exploitation. Protective services will be provided that are the least restrictive to personal freedom and ensure the maximum independence of individuals served. In protecting the vulnerable adult population, APS may also provide assistance to care givers experiencing difficulties in maintaining or supporting a vulnerable adults (7-1-98)

## ADMINISTRATIVE REQUIREMENTS.

In accordance with Section 67-5011, Idaho Code, the ICOA will administer APS through contracts with Area Agencies on Aging. (3-20-20)

## PROVISION OF SERVICE REQUIREMENTS.

In accordance with Section 67-5011, Idaho Code, each Provider assumes all responsibilities cited in Title 39, Chapter 53, Idaho Code. (7-1-98)

* 1. **Direct Provision of Service**. Area Agencies on Aging will administer APS as a direct service or may subcontract the service to another Provider at the sole discretion of the Administrator. (3-20-20)
  2. **Contracts**. Each Provider must administer APS pursuant to contracts delineating the duties and obligations of the APS program. (3-20-20)
  3. **Court Visitors**. APS staff shall not serve as a court appointed visitor in a guardianship or conservatorship proceeding involving a proposed ward who is or has been the alleged victim in an APS investigation.

(3-20-20)

01. **Adult Protective Services and Ombudsman Coordination**. Providers shall ensure that APS and the Ombudsman program maintain a written agreement establishing local cooperative protocols in the investigation of complaints. (3-20-20)

02. **Confidentiality.** All records relating to a vulnerable adult and held by a Provider are confidential and shall only be divulged as permitted pursuant to Idaho Code Sections 39-5307, 39-5304(5), and 39-5308, Idaho Code, and Federal Law, whichever is more restrictive.

## -- 030. (RESERVED)

1. **INVESTIGATIVE REQUIREMENTS.**
   1. **Review of Allegations**. Upon receipt of a report of abuse, neglect, or exploitation the Provider shall conduct a review of the allegations of such report to determine whether: (3-20-20)
      1. The report was required to be made to ICOA or its contractors pursuant to Section 39-5303, Idaho Code; (3-30-01)
      2. An emergency exists; and (3-30-01)
      3. In cases involving resident-to-resident contact reported pursuant to Section 39-5303(A), Idaho Code, determine whether the case involves the sexual abuse, death, or serious physical injury jeopardizing the life, health, or safety of a vulnerable adult, or involves repeated physical or verbal altercations between residents, not resulting in observable physical or mental injury, but constituting an ongoing pattern of resident behavior that a facility’s staff is unable to remedy through reasonable efforts. (4-6-05)
   2. **Need for Investigation**. If, based on its review, the Provider determines that a report involves a nursing facility defined in Section 39-1301(b), Idaho Code, and was required to be made to the Department or the Department’s Designee pursuant to Section 39-5303, Idaho Code, the Provider shall immediately refer the report to the Department or their Designee. If, based on its review, the Provider determines that a report involving resident-to-resident contact was exempted from reporting by Section 39-5303A, Idaho Code, no further investigation need be conducted on such report. The Provider shall investigate all other reports. (3-20-20)
   3. **Vulnerability Determination**. Upon investigating a report, the Provider shall determine whether an alleged victim is vulnerable as defined in Section 39-5302, Idaho Code. If the alleged victim is determined to be vulnerable as defined in Section 39-5302, Idaho Code, the Provider shall continue the investigation. If the alleged victim is not vulnerable as defined in Section 39-5302, Idaho Code, the investigation shall be closed; however, the Provider may refer the complaint to Information and Assistance, Case Management, the Ombudsman, law enforcement or other appropriate entity for investigation and resolution. (3-20-20)
   4. (3-20-20)
   5. **Investigative Determinations**. The Provider shall make one (1) of two (2) investigative determinations upon completion of an APS investigation: (3-20-20)
      1. Substantiated. A report of abuse, neglect, or exploitation of a vulnerable adult by another individual is deemed substantiated when, based upon limited investigation and review, the Provider perceives the report to be credible. A substantiated report shall be referred immediately to law enforcement for further investigation and action. Additionally, the name of the individual against whom a substantiated report was filed shall be forwarded to the Department pursuant to Sections 39-5304(5) and 39-5308(2), Idaho Code, for further investigation. In substantiated cases of self-neglect, the Provider shall initiate appropriate referrals for supportive services with the consent of the vulnerable adult or his legal representative. (3-20-20)
      2. Unsubstantiated. If a report is unsubstantiated, but the Provider determines that the vulnerable adult has unmet service needs, the Provider shall initiate appropriate referrals for supportive services with consent of the vulnerable adult or their legal representative. (3-20-20)

(3-20-20)

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## -- 999. (RESERVED)

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