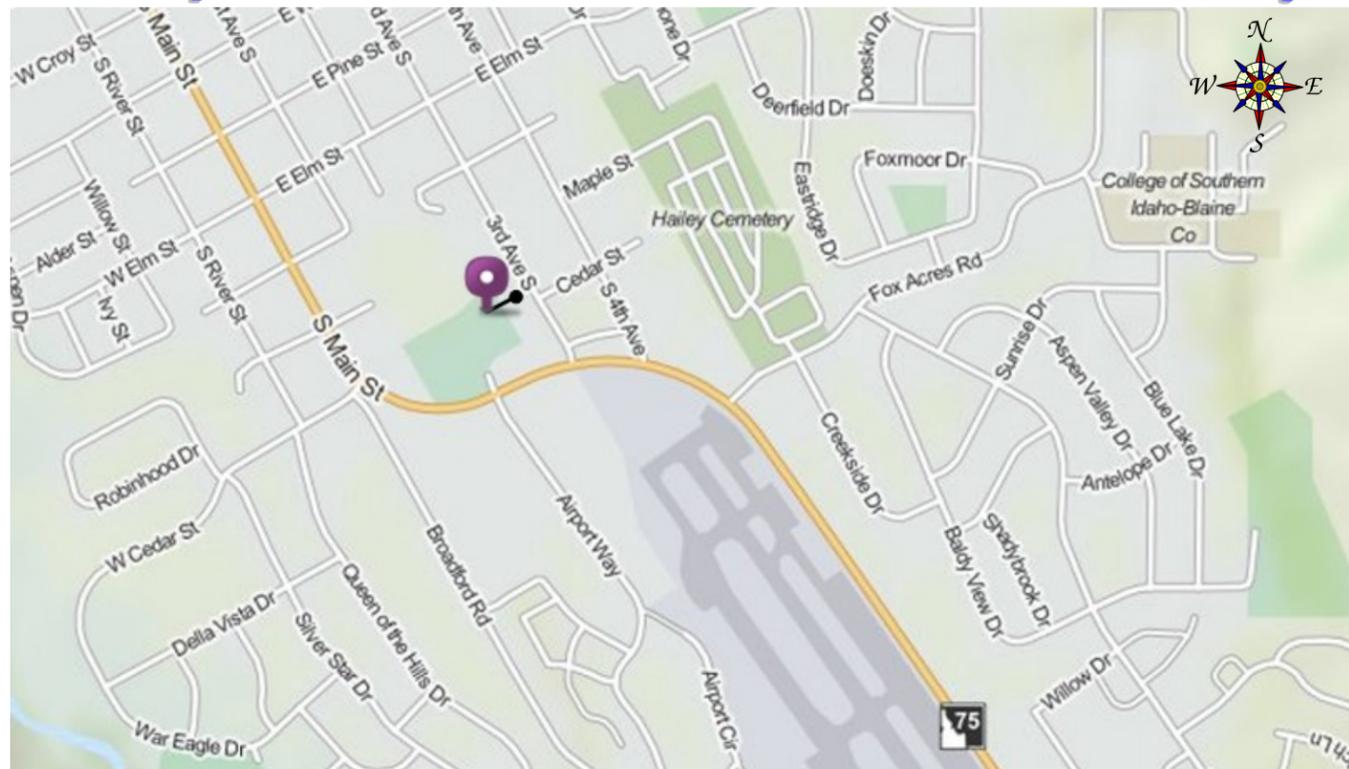


# Map to the Senior Connection of Blaine County



## Local Senior Services

Adult Protective Services	(208) 736-2122
Office on Aging	(208) 736-2122
Hailey Police - non-emergency	(208) 788-3531
Blaine County Sheriff - non-emergency	(208) 788-5555
The Connection	(208) 788-3468
Senior or Disability Transportation	(208) 788-3468
County Prosecutor	(208) 788-5500
The Better Business Bureau, Inc.	(208) 342-4649 or 1-800-218-1001
Idaho Department of Finance	(208) 332-8000 or 1-888-346-3378
Attorney General	(208) 334-2400 or 1-800-432-3545

**THURSDAY,  
OCTOBER 9, 2014**

**Senior Connection**  
721 3rd Avenue South  
Hailey, Idaho 83333

**Free!**

**Registration Deadline  
OCTOBER 6, 2014**

**1 (877) 926-8300 or  
aarp.cvent.com/  
ID\_ScamJamHailey**



**2014  
Scam Jam**  
Fraud & Financial Abuse Conference  
**OCTOBER 9, 2014**

## KEYNOTE SPEAKERS

**Suzanne McCampbell**, DIRECTOR OF IDAHO'S AREA IV OFFICE OF AGING



Suzanne McCampbell is the director of the CSI Office on Aging in Twin Falls, Idaho. She received both a Master of Business Administration in Management and a Master of Social Work Administration and Planning from the University of Tennessee, and earned her bachelor's degree in Sociology/Social work from the University of Idaho. Originally from Boise, she spent many years in Tennessee and Alabama. Prior to returning to Idaho, Suzanne was the chief administrator of a large medical research division at the University of Alabama at Birmingham. She has many years of experience in business operations management, and has owned a bookkeeping and tax business. She has also worked as a social worker for a rural hospital, and spent over 22 years in the Air National Guard, retiring as a Lt. Colonel.

**Lawrence Wasden**, IDAHO ATTORNEY GENERAL



Attorney General Wasden is a 25-year veteran of the Office of the Attorney General and a leader in the national effort to protect children from Internet sexual predators. He is a strong advocate for crime victims' rights who has worked to help victims break the cycle of domestic violence. A firm and fair prosecutor, Mr. Wasden is known for his even-handed approach in public corruption cases. Strongly committed to open government, he works to educate Idahoans regarding the state's open meeting and public records laws. Attorney General Wasden's advocacy for senior citizens has led to better laws, giving Idahoans more control over their health care at the end of life.

## MASTER OF CEREMONIES

**Wendy Jaquet**



Wendy Jaquet has lived in the Wood River Valley since 1977. Jaquet served as the Ketchum Sun Valley Chamber of Commerce Executive Director for 13 years, 1984-1997, and retired as the Idaho State Representative for District 26 which includes Blaine County from 1994-2010.



**HAILEY**

## BREAKOUT SESSION LOCATIONS

	Green Room	Lavender Room	Blue Room	Sunshine Room
<b>8:00 am – 8:45 am Registration and Resources in the Green Room</b>				
<b>9:00 am - 9:15 am</b>	<b>OPENING CEREMONIES and HOUSEKEEPING</b> <i>Wendy Jacquet</i>			
<b>9:20 am - 9:50 am</b>	<b>ELDER JUSTICE: WHAT IS THE ROLE OF IDAHO'S AGING NETWORK?</b> <i>Suzanne McCampbell</i>			
<b>10:00 am - 10:40 am</b>	<b>Breakout Sessions</b>			
	<b>ELDER ABUSE AGAINST SENIORS OR CAREGIVER SCAM</b> <i>Dee Childers</i>	<b>INVESTMENT FRAUD</b> <i>Tim Martin</i>		
	<b>TOP 10 SCAMS AGAINST SENIORS</b> <i>Nancy Killinger &amp; Shawna Wasko</i>	<b>PREVENTING ABUSE OF ADVANCE DIRECTIVES</b> <i>Mike McCarthy</i>		
<b>10:40 am - 10:50 am</b>	<b>Break</b>			
<b>10:55 am - 11:35 pm</b>	<b>MEDICARE FRAUD</b> <i>Karen Clark</i>			
<b>11:45 pm -12:45 pm</b>	<b>Free Lunch and Presentation by Idaho Attorney General Lawrence Wasden</b>			
<b>1:00 pm –1:40 pm</b>	<b>Breakout Sessions</b>			
	<b>PSYCHOLOGY OF FRAUD</b> <i>Cathy McDougall &amp; Cheryl Tussey</i>	<b>YOUR CREDIT REPORT</b> <i>A Snapshot of your Financial History</i> <i>Jo Ann Lanham</i>		
	<b>WHAT YOU NEED TO KNOW ABOUT REVERSE MORTGAGES</b> <i>Shawna Engen</i>	<b>SMALL BUSINESS FRAUD PROTECTION &amp; PREVENTION</b> <i>Ruth Robertson</i>		
<b>1:40 pm – 1:50 pm</b>	<b>Break</b>			
<b>2:00 pm – 3:00 pm</b>	<b>KNOWLEDGE IS POWER — PROTECTING YOUR IDENTITY</b> <i>Neal Custer/ Tawnya Eldredge/ Steve England</i>			
<b>3:00 pm – 3:15 pm</b>	<b>"CALL TO ACTION"</b> <i>Cheryl Tussey</i>			
<b>3:15 pm – 3:30pm</b>	<b>CLOSING CEREMONIES AND PRIZE DRAWING</b>			

## CONFERENCE SPEAKERS

### DEE CHILDERS

Dee received a Master of Science in Marriage and Family Therapy from the Phillips Graduate Institute and has been a member of Justice Alliance for Vulnerable Adults (JAVA) since its inception. She is a court ordered Guardian and Conservator with experience in the legal and medical system.

### TIM MARTIN

Tim is a Securities Investigator for the Idaho Department of Finance. He has over 30 years of experience in the financial industry. Tim is a Certified Fraud Examiner and is a member of the International Association of Certified Fraud Investigators.

### NANCY KILLINGER

Nancy Killinger is the Program Manager of Adult Protection Services for the Area IV Agency on Aging at the College of Southern Idaho, which encompasses eight counties. She is a licensed Social Worker Independent with the State of Idaho. She has worked in Adult Protection Services for 15 years total. She was appointed by the governor to serve on the Board of Social Work Examiners from 1994 to 2000. During her term on the State Board of Social Work Examiners she also served as chairman of the board.

### SHAWNA WASKO

For seven years Shawna Wasko has been the Public Information/Contracts Manager for the Area VI Agency on Aging at the College of Southern Idaho. She has a Bachelor of Science in Human Resource and Development from Idaho State University. She has facilitated support groups for over 33 years.

### MIKE MCCARTHY

Mike has been an attorney with Idaho Legal Aid Services in Twin Falls since 1985. He has concentrated his practice in serving the needs of the elderly and disabled.

### KAREN CLARK

Throughout her 20 years with the Senior Health Benefits Advisor (SHIBA) program Karen has been responsible for volunteer recruitment, training and management,

counseling site development, marketing SHIBA services, public presentations on Medicare, counseling Medicare beneficiaries, representing SHIBA at health fairs/conferences, analyzing insurance policies & plans, advocacy assistance or referral, partnership development, and has developed training materials, SHIBA publications and website content for the SHIBA program.

### CATHY McDOUGALL

Cathy is the Associate State Director for Community Outreach in the AARP Idaho office. Previously, Cathy was a Senior Legislative Representative in the AARP Department of State Affairs in Washington DC on the Health and Long-Term Care Team.

### CHERYL TUSSEY

Cheryl Tussey began her work in consumer fraud prevention while developing volunteer programs in 18 Orange County, California law enforcement agencies. She received recognition from the FBI and the County of Orange Boiler Room Apprehension Task Force for her work in organizing volunteer Fraud Fighter Teams for Reverse Boiler Rooms and consumer fraud prevention education. She continued her consumer fraud prevention work for 10 years as an AARP Idaho staff member assisting the development of statewide Senior Scam Jams. Retiring in 2009, Cheryl continues this work as an AARP volunteer.

### JO ANN LANHAM

Jo Ann is the Consumer Affairs Officer with the Consumer Finance Bureau of the Idaho Department of Finance. She has worked in consumer affairs, providing consumer education and consumer complaint mediation for the State of Idaho for 21 years — 13 years as an employee with the Idaho Attorneys General Office.

### SHAWNA ENGEN

Shawna Engen is the Chief Financial Officer for NeighborWorks Pocatello, a non-profit serving southeast Idaho. She is a Certified Public Accountant licensed in Idaho and is a HUD certified reverse mortgage counselor. Shawna has a Bachelor of Science in Biology and a Master of

Accountancy from Idaho State University.

### RUTH ROBERTSON

Ruth is a Certified Public Accountant specializing in not for profit fraud prevention and detection. She is a long time resident of the Wood River Valley and has been an accountant for the Senior Connection of Blaine County for three years.

### NEAL CUSTER

Neal has over 40 years experience in investigations and security management, He has been an adjunct professor at Boise State University in the Criminal Justice Department for 16 years. He is currently the president of the Idaho Crime Prevention Association.

### TAWNIA ELDRIDGE

Tawnya is a Certified Fraud Examiner who has worked for the Idaho State Tax Commission for the last 19 years. She currently supervises the Individual Income Tax Nonfiler Group assigned to finding people who have failed to file their tax returns. Tawnya is the Tax Commission's subject matter expert on Tax Identity Theft issues and Victim Assistance.

### LIEUTENANT STEVE ENGLAND

Steve England is a 17-year veteran of Wood River Valley Law Enforcement. For the past 14 years, Steve has served with the Hailey Police Department, overseeing investigations as a lieutenant within the cities of Bellevue & Hailey He was born and raised in Idaho, then honorably served in the United States Navy, and afterward pursued his dream of becoming a police officer in a community where he could make a difference. He has experienced several different roles within law enforcement, from being the Bellevue Marshall to being a School Resource Officer.