

## **Screaming and Making Noises**

<u>Id</u> entify the Problem	PROBLEM: Screaming and Making Noises
	<u>GOAL/EXPECTED OUTCOME</u> : To increase caregiver's understanding of noise as communication to improve caregiver's capacity to cope with and manage noise
<u>E</u> xplore	ASSESS FURTHER: Understand the possible triggers of the problem:  Is the person ill, in pain, or uncomfortable?  Is the person unable to speak or be understood because of the disease?  Is the person trying to tell you he/she is hungry? Thirsty? Too cold?  Does the person need to use the bathroom, or need to be cleaned up?  Is the person really tired?  Does the person need help changing position in a chair/bed?  Is the environment too loud or overwhelming for the person?  Is there too much going on around the person?  Is the person bored?  Understand the possible meaning of the problem to the person with Alzheimer's:  Is the person feel frustrated he/she cannot tell you what he/she needs?  Understand the possible meaning of the problem to the caregiver:  Is the caregiver frustrated? Annoyed?  Does the caregiver feel confused or "stuck" about what to do?  Is the caregiver embarrassed?
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Adjust  Problem solve with interventions and actions	<ul> <li>Try finding other ways for the person to communicate, such as using a bell</li> <li>Try to address the unmet need before it becomes a problem         <ul> <li>Keep a regular eating schedule for the person with meals and snacks to reduce hunger</li> <li>Keep a regular toileting schedule to reduce accidents</li> <li>Change the person's position in chairs/bed regularly</li> <li>Clean the person up immediately after an accident</li> </ul> </li> <li>Create a relaxing and calm environment         <ul> <li>Use relaxing techniques, such as massage, gentle touch, talking in a soothing voice, or playing calming music</li> <li>Always approach the person from the front with a calm voice. Use the person's name and introduce yourself, when needed</li> </ul> </li> <li>Break tasks into short, simple steps and explain what you are going to do before you do it</li> </ul>
	<ul> <li>CLINICAL SUPPORT:         <ul> <li>Refer to PCP for good medical examination to assess for illness, infections, pain/discomfort, or impaction</li> <li>If non-pharmacological approaches prove unsuccessful, then use medications, targeted to specific behaviors, if clinically indicated</li> </ul> </li> </ul>



CAREGIVER SUPPORT AND COMMUNITY RESOURCES:
<ul> <li>Listen empathically to caregiver and evaluate for level of distress</li> </ul>
<ul> <li>Refer to Alzheimer's Los Angeles for support groups, disease education, and</li> </ul>
care consultation
<ul> <li>ALZ Direct Connect® referral</li> </ul>
<ul> <li>Provide Helpline #: 844.HELP.ALZ   844.435.7259</li> </ul>
Website: www.alzheimersla.org
Send literature:
<ul> <li>Topic Sheet – "Communication" (English and Spanish)</li> </ul>
FOLLOW UP:
Schedule a phone call with caregiver to discuss outcomes and provide
additional support
NOTES: